

Develop, propose and evaluate new service models and enablers to meet the needs of existing or emerging gaps observed in the psychiatric ILTC sector in Singapore.

Drive new development of service and care models for people with mental health needs, caregiver support programmes, assessment and service re-design and programming.

Conduct and lead teams in the review of existing programmes / care processes to identify areas for improvements to better meet the needs of the mental health sector.

Propose and drive enhancements of existing processes and enablers that improves care integration across stakeholders within the mental health ecosystem.

Collaborate with other internal teams to design, propose and drive processes that enhances cross programme collaboration and flows that improves care transitions, particularly with Restructured Hospitals and community mental health services.

Manage the implementation and review of identified pilots and initiatives that improves support to persons with mental health needs and their caregivers.

Conduct sector engagements with stakeholders, evidence-based research and horizon scanning to identify emerging trends, service gaps, and project needs.

Drive engagement with sector stakeholders to influence, develop, collaborate and pilot on new strategies and models.

Review and engage relevant stakeholders in improving processes related to referrals, assessments and quality improvements.

Gather and support in the consolidation of data for dashboard reporting to MOH
Deliver evidence-based recommendations in representations to Ministries and agencies for policy review and service planning.